



**aramex**  
delivery unlimited

**aramex**  
**SHIPMATE**

Sales Training

# AGENDA

Introduction

Solution Features

Targeted Audience

How Does Shipmate Work?

# INTRODUCTION

Aramex Shipmate is a new shipping tool designed for our customers, with similar security restrictions that banks follow. It allows them to create shipments easily and conveniently in a seamless process.

Aramex Shipmate eliminates the need for a Wi-Fi connection or to install a third-party application on the users device to generate AWBs.

Aramex Shipmate is the optimal solution for safe and easy shipment creation.



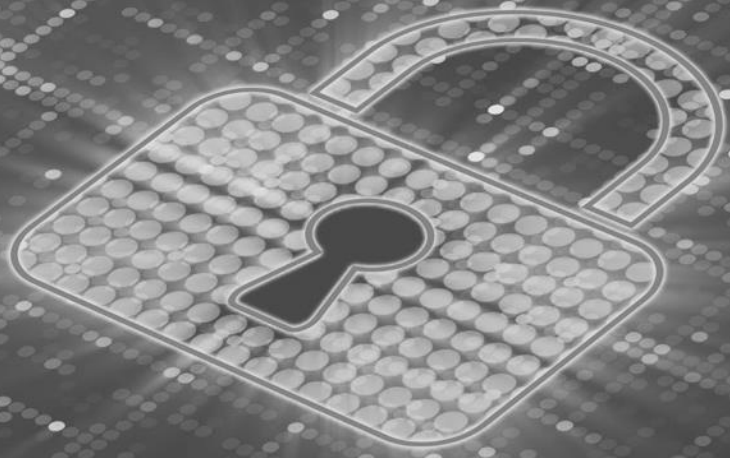
## Secure

Safeguard sensitive  
online information



## Convenient

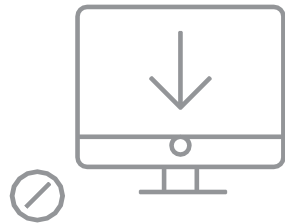
Quick and easy Ato use



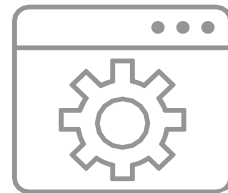
# FEATURES



User friendly interface



Program installation is  
not required



compatible with all  
software and devices



Simple shipment  
creation form



Online and  
offline tool



CONFIDENTIAL

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# TARGET AUDIENCE

Aramex Shipmate is designed for our corporate B2B customers, who fall under one of the below criteria:

Institutions with security restrictions such as banks.

Customers who cannot be connected to the internet for a long period of time.

Customers who cannot install any third-party application (even Click to Ship CTS ).

Customers who need a fast and secure shipping tool.

It is optimal for customers with low volumes since multiple shipments cannot be created in bulk

# HOW DOES IT WORK?

Aramex Shipmate has three main tabs:

**1**  
Settings tab

**2**  
Create Shipment tab

**3**  
Create Pickup tab

**SHIPMATE**



Create Shipment

Create Pickup

Settings

Exit

# HOW DOES IT WORK?

## 1. SETTINGS



In the settings tab, the user needs to complete the default inputs on the Aramex Shipmate form and add the below details:

1

Default shipper details

2

Aramex account details

3

Default shipment details

4

Default pickup details

The screenshot shows the SHIPMATE interface with a red navigation bar containing 'SHIPMATE', 'Create Shipment', 'Create Pickup', 'Settings', and 'Exit'. The 'Settings' page is divided into two main sections: 'Default Shipper Details' and 'Account Details'. The 'Default Shipper Details' section includes fields for Name (JohnDoe), Contact (John Doe), Address (Test 123), City (Amman), Post/Zip Code, Phone (6479962233), Email (John.Doe@yahoo.com), State/Province, and Country (JO). The 'Account Details' section includes fields for Username (reem@reem.com), Password (123456789), Account Number (20016), Account Pin (331421), Account Entity (AMM), Account Country (JO), and Return Email Address (fadi@aramex.com). The 'Mobile' field in the 'Default Shipper Details' section is highlighted with a blue border and contains the value 6479963344.

**Select the integration mode:**  
Sending shipping requests can either be done online or offline, it is decided by the integration mode:

- Direct Ship
- Ship through E-mail
- Download My Ship Request

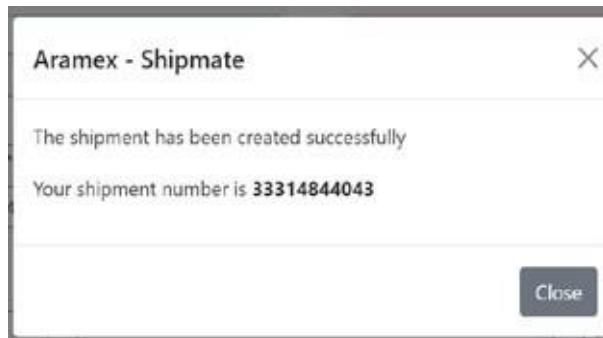
# HOW DOES IT WORK?

## INTEGRATION MODE

### Direct Ship

**Online tool**  
(using Aramex APIs):

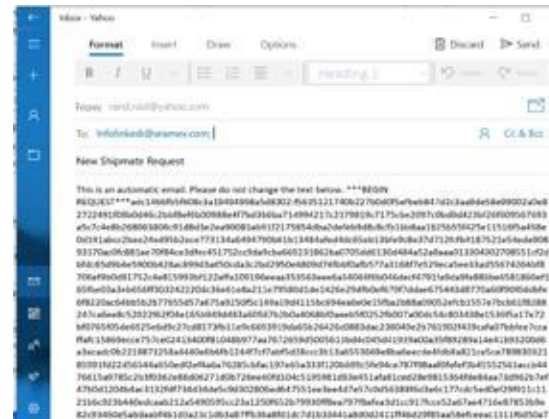
Shipments will automatically be created in the Aramex system through the API.



### Ship through E-mail

**Offline tool**

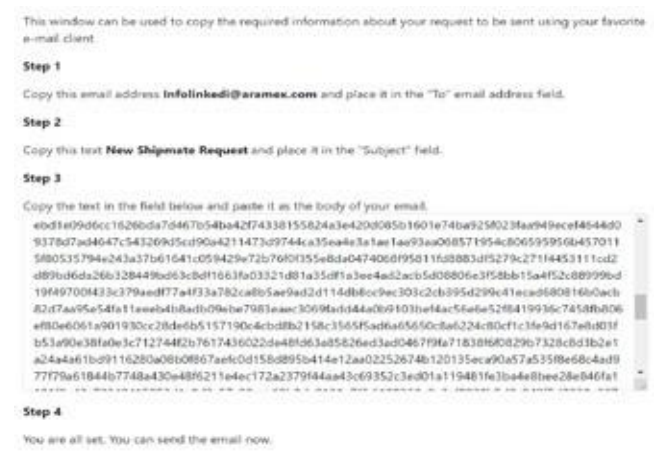
Shipments can be created offline by directing the request to an e-mail server automatically and adding the shipment details as an encrypted message.



### Download My Ship Request

**Offline tool**

Detailed steps on how the user can send the shipment details offline in an encrypted message using the email.





# HOW DOES IT WORK?

## 2. CREATE SHIPMENT

### Step 1:

To send shipments, the user must check that the default settings have been completed properly:

1 Shipper details

2 Shipment details

and enter the below information:

3 Consignee details

Click on 'Submit Request'



**SHIPMATE** Create Shipment Create Pickup Setting Exit

<b>Shipper Details</b>	<b>Consignee Details</b>
Name *	Name *
John Doe	
Contact *	Contact *
JohnDoe	
Email	Email
John.Doe@yahoo.com	
Address *	Address *
Test 123	
City *	City *
Amman	
State/Province	State/Province
Post/Zip Code	Post/Zip Code
Country *	Country *
JO	Type to search...
Phone *	Phone *
643272188	Mobile *
Mobile *	
S24372280	

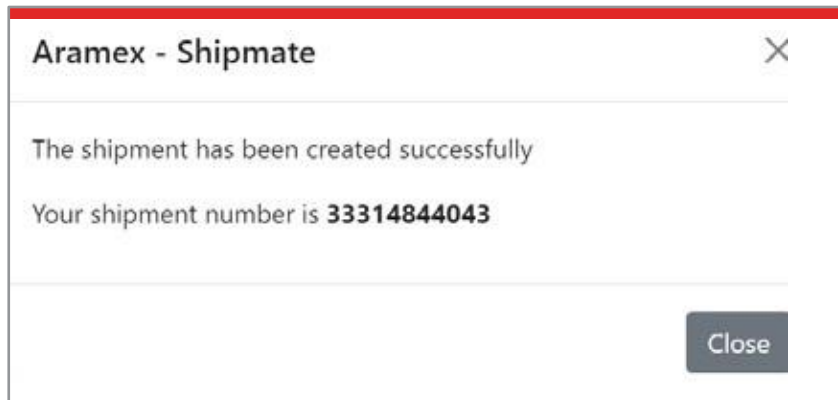
<b>Shipment Details</b>
Product Type *
PDX - Priority Document Express
Service
SHIELD - SHIELD
FDDM - Free Domicile
SIGR - Signature Required
Payment Type *
Shipper Account
Weight Value *
2
Weight Unit *
KG
Number of Pieces *
1
Customs Value
Customs Currency
Jordanian Dinar
COD Value
COD Currency
Jordanian Dinar
Reference 1
Reference 2
Goods Description *
DVD/CD
Other Goods Description
Goods Origin
JO
Remarks
Submit Request

# HOW DOES IT WORK?

## 2. CREATE SHIPMENT

### Step 2:

After submitting the request, an AWB copy will be generated for the shipment.



User can select the size of the label from the setting: A4 , 4x6m 4x6 detailed

A screenshot of the Aramex web interface for creating a shipment. The interface is dark-themed and shows a form with various fields for shipment details. A small thumbnail of the generated AWB label is visible in the top left corner of the main content area, with a "1" below it. The main form is titled "aramex" and includes a barcode with the number "33314844474". The form is divided into several sections: "1. SHIPPER INFORMATION", "2. SHIPMENT INFORMATION", "3. DESTINATION", "4. CUSTOMER INFORMATION", "5. SIGNATURE", and "6. CONDITIONS OF CARRIAGE". The "SHIPPER INFORMATION" section includes fields for Shipper's Account No. (33016), Shipper's Name (John Doe), Phone Number (966327728), and Address (Test 123). The "SHIPMENT INFORMATION" section includes fields for No. of Pieces (1), Actual Weight (2 KG), and Charged Weight (2 KG). The "DESTINATION" section includes fields for City (Amman), Country (JO), and ZIP/Postal Code (14110). The "CUSTOMER INFORMATION" section includes fields for Customer Name (IBM), Phone Number (928372296), and Address (Dubai). The "SIGNATURE" section includes fields for Signature (John Doe) and Date (6/24/2021). The "CONDITIONS OF CARRIAGE" section contains a detailed set of terms and conditions.

# HOW DOES IT WORK?

## 3. CREATE PICKUP

### Step 1:

To create a pickup request, the user must check that the default details have been completed properly:

#### 1 Pickup address

and enter the below information:

#### 2 Pickup details

**SHIPMATE** Create Shipment Create Pickup Setting Exit

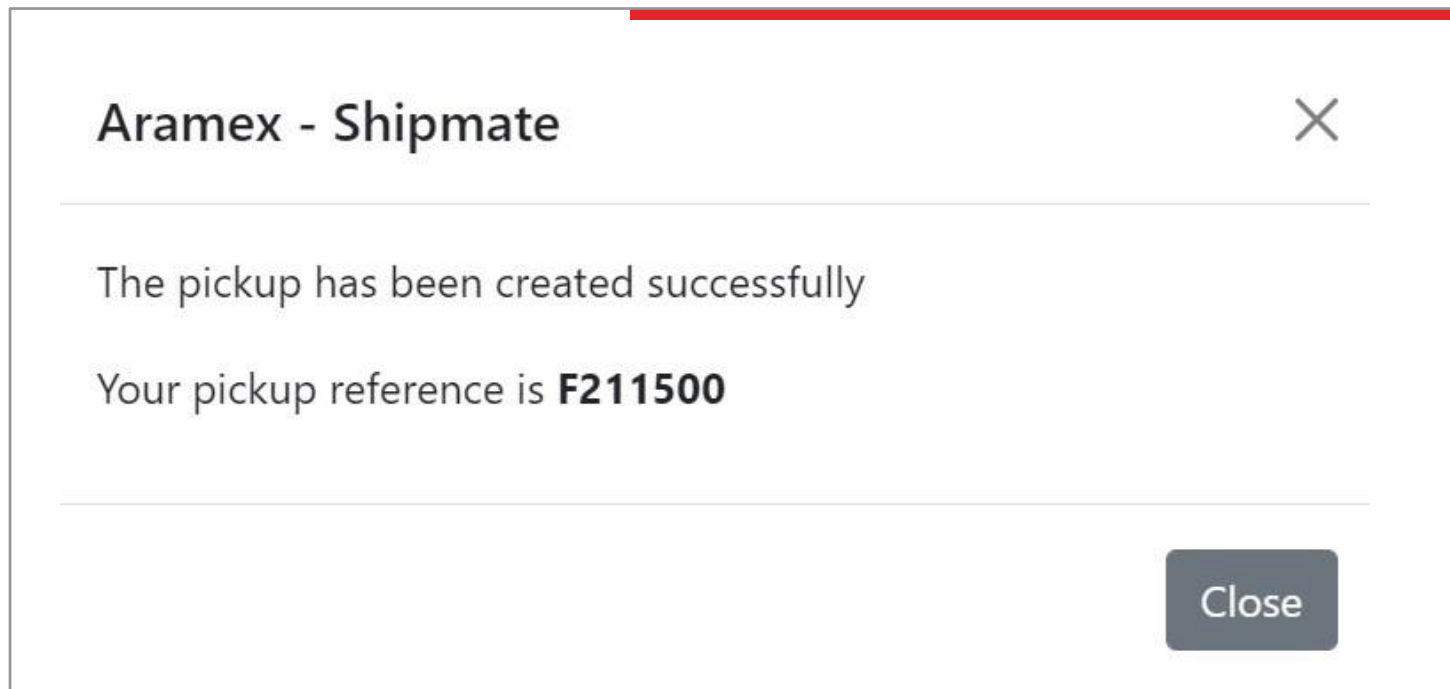
<b>Pickup Address</b>	<b>Pickup Details</b>	
Name *	Date *	Ready Time *
JohnDoe	06/24/2021	10:00 AM
Contact *	Latest Time *	Closing Time *
John Doe	12:00 PM	06:00 PM
Email	Reference 1	Reference 2
john.doe@yahoo.com	Test 123	
Address *	Location *	
Test 123	My Desk	
City *	Remarks	
Amman		
State/Province	Vehicle *	
	Car	
Post/Zip Code		
Country *		
JO		
Phone *		
6526372267		
Mobile *		
637225533		
<a href="#">Submit Request</a>		

# HOW DOES IT WORK?

## 3. CREATE PICKUP

### Step 2:

After submitting the pickup request, a pickup reference number will be generated for the shipment.



**THANK  
YOU.**

aramex  
**SHIPMATE**