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aramex SHIPMATE

Sales Training

AGENDA

INTRODUCTION

Aramex Shipmate is a new shipping tool designed for our customers, with similar security restrictions that banks follow. It allows them to create shipments easily and conveniently in a seamless process.

Aramex Shipmate eliminates the need for a Wi-Fi connection or to install a third-party application on the users device to generate AWBs.

Aramex Shipmate is the optimal solution for safe and easy shipment creation.
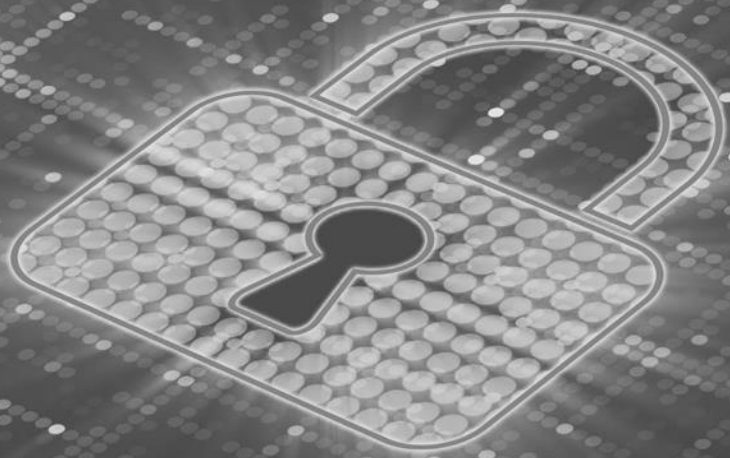
Secure
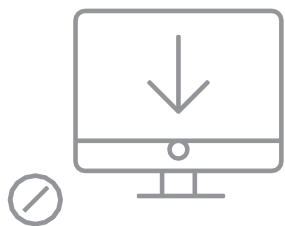Safeguard sensitive online information

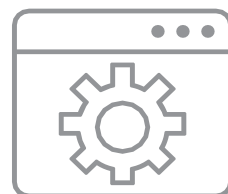**Convenient**
Quick and easy Ato use

FEATURES

User friendly interface

Program installation is not required

compatible with all software and devices

Simple shipment creation form

Online and offline tool

TARGET AUDIENCE

Aramex Shipmate is designed for our corporate B2B customers, who fall under one of the below criteria:

Institutions with security restrictions such as banks.
Customers who cannot be connected to the internet for a long period of time.
Customers who cannot install any third-party application (even Click to Ship CTS).
Customers who need a fast and secure shipping tool.

It is optimal for customers with low volumes since multiple shipments cannot be created in bulk

HOW DOES IT WORK?

Aramex Shipmate has three main tabs:

(1) Settings tab

(2) Create Shipment tab

(3) Create Pickup tab

SHIPMATE   Create Shipment   Create Pickup   Settings   Exit

HOW DOES IT WORK?

1. SETTINGS

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In the settings tab, the user needs to complete the default inputs on the Aramex Shipmate form and add the below details:

① Default shipper details

② Aramex account details

③ Default shipment details

④ Default pickup details

SHIPMATE   Create Shipment   Create Pickup   Settings   Exit

Default Shipper Details
Name
JohnDoe

Contact
John Doe

Email
John.Doe@yahoo.com

Address
Test 123

City
Amman

State/Province

Post/Zip Code

Country
JO

Phone
6479962233

Mobile
6479963344

Account Details
Username *
reem@reem.com

Password *
123456789

Account Number *
20016

Account Pin *
331421

Account Entity *
AMM

Account Country *
JO

Return Email Address *
fadi@aramex.com

Select the integration mode:
Sending shipping requests can either be done online or offline, it is decided by the integration mode:
    Direct Ship
    Ship through E-mail
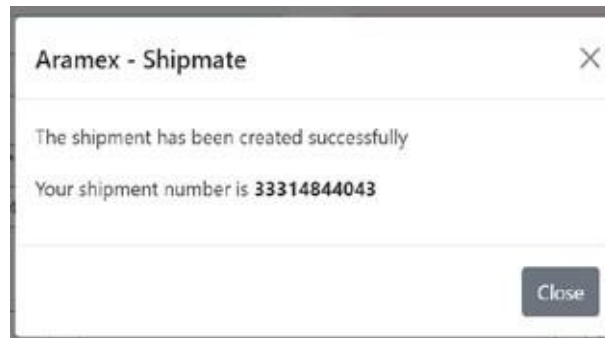   Download My Ship Request

HOW DOES IT WORK?
INTEGRATION MODE

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Direct Ship
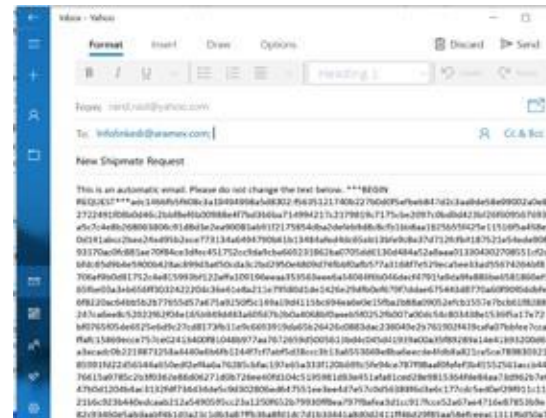
Online tool
(using Aramex APIs):

Shipments will automatically be created in the Aramex system through the API.
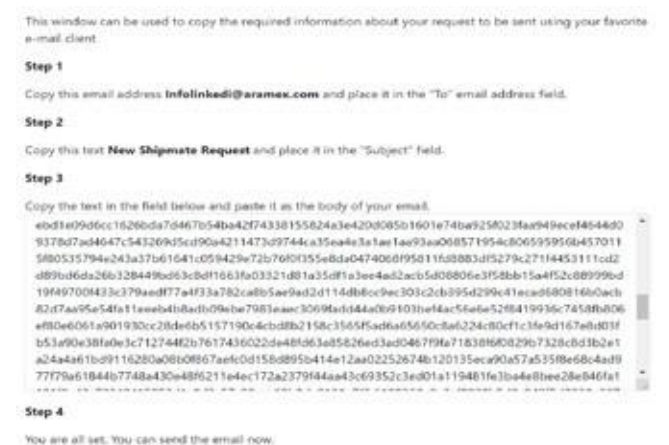

Ship through E-mail

Offline tool

Shipments can be created offline by directing the request to an e-mail server automatically and adding the shipment details as an encrypted message.

Download My Ship Request

Offline tool

Detailed steps on how the user can send the shipment details offline in an encrypted message using the email.

HOW DOES IT WORK?
2. CREATE SHIPMENT

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Step 1:

To send shipments, the user must check that the default settings have been completed properly:

1 Shipper details   **2** Shipment details

and enter the below information:

3 Consignee details

Click on 'Submit Request'

2. CREATE SHIPMENT

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Step 2:

After submitting the request, an AWB copy will be generated for the shipment.

Aramex - Shipmate   ✕

The shipment has been created successfully

Your shipment number is **33314844043**

Close

▶ **User can select the size of the label from the setting: A4 , 4x6m 4x6 detailed**

HOW DOES IT WORK?
3. CREATE PICKUP

Step 1:

To create a pickup request, the user must check that the default details have been completed properly:

1 Pickup address

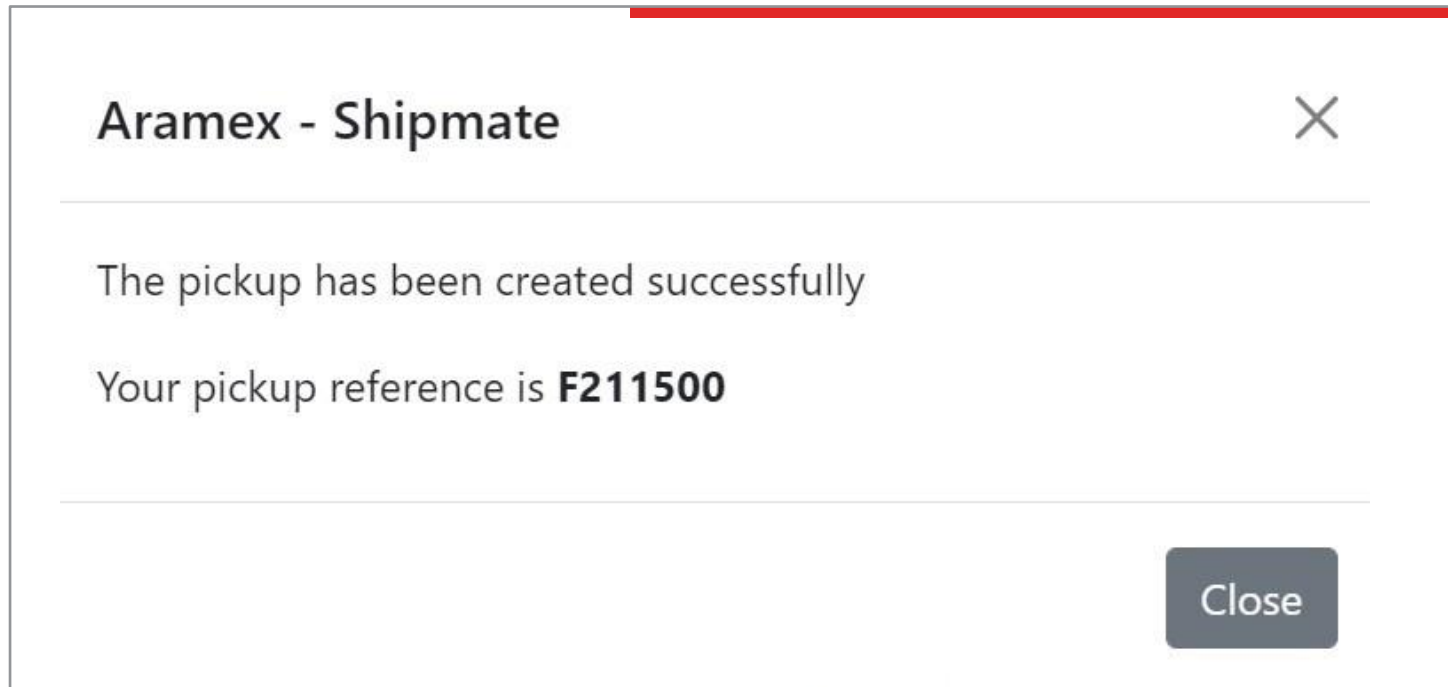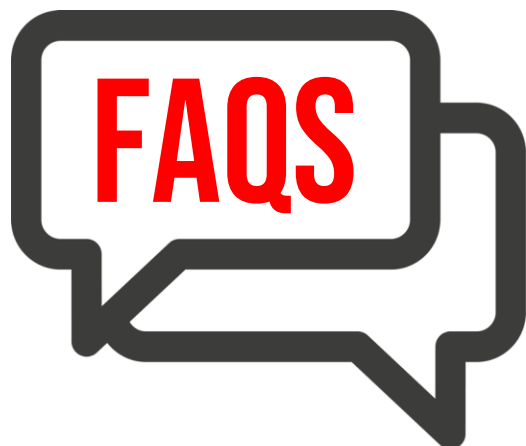and enter the below information:

2 Pickup details

HOW DOES IT WORK?
3. CREATE PICKUP

Step 2:

After submitting the pickup request, a pickup reference number will be generated for the shipment.

Aramex - Shipmate   ✕

The pickup has been created successfully

Your pickup reference is **F211500**

[Close]

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Question:

What is the technology stack Shipmate is built on?

Answer:

Shipmate is built on Electron, build cross-platform desktop apps with JavaScript, HTML, and CSS. For more information on Electron, visit https://www.electronjs.org/

Question:

Will my shipment details be stored within the application after my shipment is submitted?

Answer:

No shipment or collection information is saved within the application after the shipment is submitted in the Aramex system.

Question:

Is my data secured? Is it safe to send my shipment details over the application?

Answer:

Yes. Aramex secures data interchange either over email or to our APIs over https.

THANK
YOU.

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