



aramex
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SHIPMATE

Sales Training

AGENDA

Introduction

Solution Features

Targeted Audience

How Does Shipmate Work?

INTRODUCTION

Aramex Shipmate is a new shipping tool designed for our customers, with similar security restrictions that banks follow. It allows them to create shipments easily and conveniently in a seamless process.

Aramex Shipmate eliminates the need for a Wi-Fi connection or to install a third-party application on the users device to generate AWBs.

Aramex Shipmate is the optimal solution for safe and easy shipment creation.



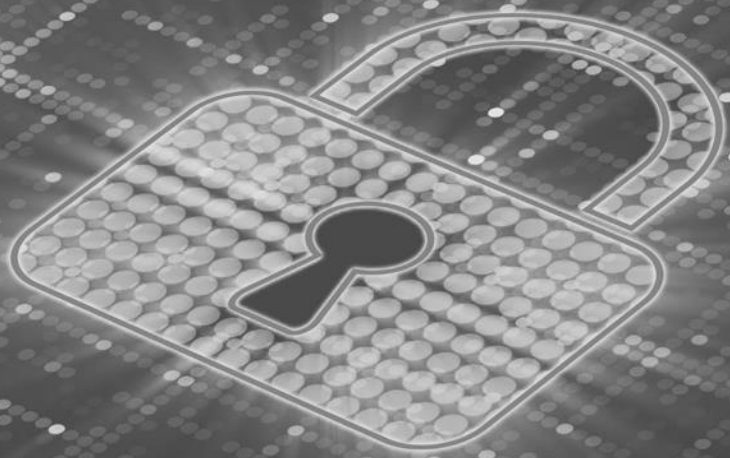
Secure

Safeguard sensitive
online information



Convenient

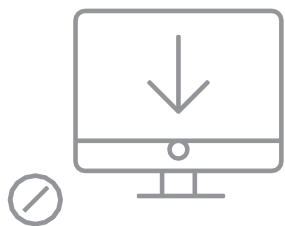
Quick and easy Ato use



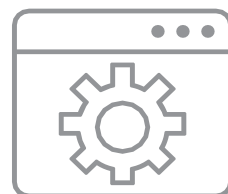
FEATURES



User friendly interface



Program installation is
not required



compatible with all
software and devices



Simple shipment
creation form



Online and
offline tool



CONFIDENTIAL

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TARGET AUDIENCE

Aramex Shipmate is designed for our corporate B2B customers, who fall under one of the below criteria:

- Institutions with security restrictions such as banks.
- Customers who cannot be connected to the internet for a long period of time.
- Customers who cannot install any third-party application (even Click to Ship CTS).
- Customers who need a fast and secure shipping tool.

It is optimal for customers with low volumes since multiple shipments cannot be created in bulk

HOW DOES IT WORK?

Aramex Shipmate has three main tabs:

1

Settings tab

2

Create Shipment tab

3

Create Pickup tab

SHIPMATE



Create Shipment

Create Pickup

Settings

Exit

HOW DOES IT WORK?

1. SETTINGS

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In the settings tab, the user needs to complete the default inputs on the Aramex Shipmate form and add the below details:

1

Default shipper details

2

Aramex account details

3

Default shipment details

4

Default pickup details

SHIPMATE Create Shipment Create Pickup Settings Exit

Default Shipper Details
Name

Contact

Address

City

Post/Zip Code

Phone

Email

State/Province

Country

Mobile

Account Details
Username *

Password *

Account Number *

Account Pin *

Account Entity *

Account Country *

Return Email Address *

Select the integration mode:
Sending shipping requests can either be done online or offline, it is decided by the integration mode:

Direct Ship
Ship through E-mail
Download My Ship Request

HOW DOES IT WORK?

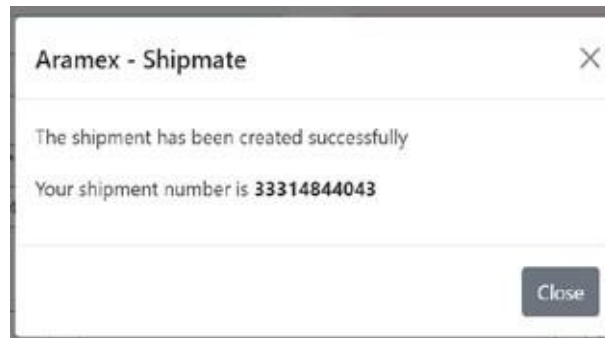
INTEGRATION MODE



Direct Ship

Online tool
(using Aramex APIs):

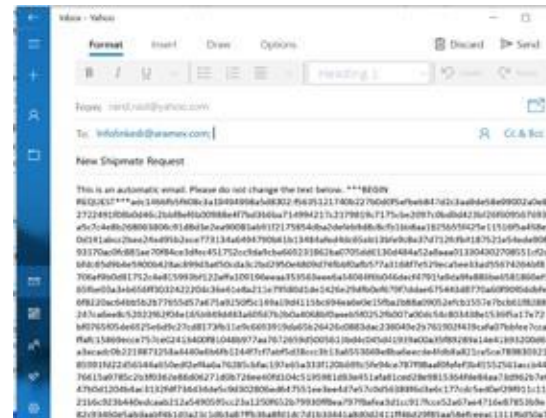
Shipments will automatically be created in the Aramex system through the API.



Ship through E-mail

Offline tool

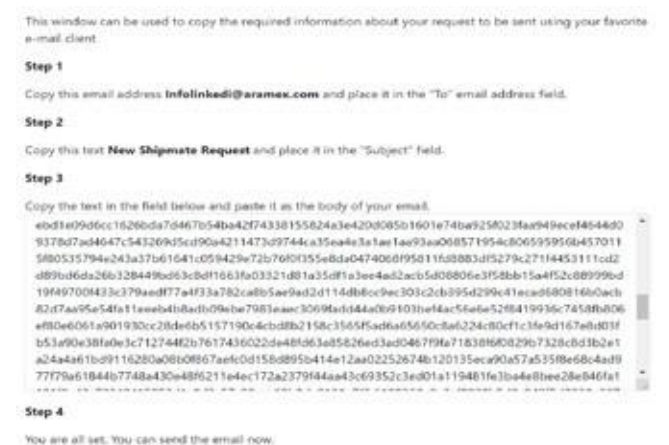
Shipments can be created offline by directing the request to an e-mail server automatically and adding the shipment details as an encrypted message.



Download My Ship Request

Offline tool

Detailed steps on how the user can send the shipment details offline in an encrypted message using the email.



HOW DOES IT WORK?

2. CREATE SHIPMENT

Step 1:

To send shipments, the user must check that the default settings have been completed properly:

1 Shipper details

2 Shipment details

and enter the below information:

3 Consignee details

Click on 'Submit Request'



SHIPMATE Create Shipment Create Pickup Setting Exit

Shipper Details

Name *
John Doe

Contact *
JohnDoe

Email
John.Doe@yahoo.com

Address *
Test 123

City *
Amman

State/Province

Post/Zip Code
Country *
JO

Phone *
643272168

Mobile *
524372280

Consignee Details

Name *

Contact *
Email

Address *

City *
State/Province

Post/Zip Code
Country *
Type to search...

Phone *
Mobile *

Shipment Details

Product Type *
PDX - Priority Document Express

Service
SHIELD - SHIELD
F&DM - Free Domicile
S&GR - Signature Required

Payment Type *
Shipper Account

Weight Value *
2

Weight Unit *
KG

Number of Pieces *
1

Customs Value
Customs Currency
Jordanian Dinar

COD Value
COD Currency
Jordanian Dinar

Reference 1
Reference 2

Goods Description *
DVD/CD

Other Goods Description

Goods Origin
JO

Remarks

Submit Request

HOW DOES IT WORK?

2. CREATE SHIPMENT

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Step 2:

After submitting the request, an AWB copy will be generated for the shipment.

Aramex - Shipmate

The shipment has been created successfully

Your shipment number is **33314844043**

Close

User can select the size of the label from the setting: A4 , 4x6m 4x6 detailed

The screenshot displays the Aramex Shipmate interface. On the left, a confirmation pop-up window titled "Aramex - Shipmate" states: "The shipment has been created successfully" and "Your shipment number is 33314844043". A "Close" button is at the bottom right. The main area shows a detailed AWB form for a shipment from Amman, Jordan to Dubai, UAE. The form includes fields for Shipper's Account No. (33016), Shipper's Name (John Doe), Phone Number (96327728), and various shipping details like weight (2 KG) and dimensions. It also features a barcode with the number 33314844474 and a "CONDITIONS OF CARRIAGE" section at the bottom.

HOW DOES IT WORK?

3. CREATE PICKUP

Step 1:

To create a pickup request, the user must check that the default details have been completed properly:

1 Pickup address

and enter the below information:

2 Pickup details

SHIPMATE Create Shipment Create Pickup Setting Exit

Pickup Address		Pickup Details	
Name *		Date *	Ready Time *
<input type="text" value="JohnDoe"/>		<input type="text" value="06/24/2021"/>	<input type="text" value="10:00 AM"/>
Contact *	Email	Latest Time *	Closing Time *
<input type="text" value="John Doe"/>	<input type="text" value="john.doe@yahoo.com"/>	<input type="text" value="12:00 PM"/>	<input type="text" value="06:00 PM"/>
Address *		Reference 1	Reference 2
<input type="text" value="Test 123"/>		<input type="text" value="Test 123"/>	<input type="text"/>
City *	State/Province	Location *	
<input type="text" value="Amman"/>	<input type="text"/>	<input type="text" value="My Desk"/>	
Post/Zip Code	Country *	Remarks	
<input type="text"/>	<input type="text" value="JO"/>	<input type="text"/>	
Phone *	Mobile *	Vehicle *	
<input type="text" value="6526372267"/>	<input type="text" value="637225533"/>	<input type="text" value="Car"/>	
<input type="button" value="Submit Request"/>			

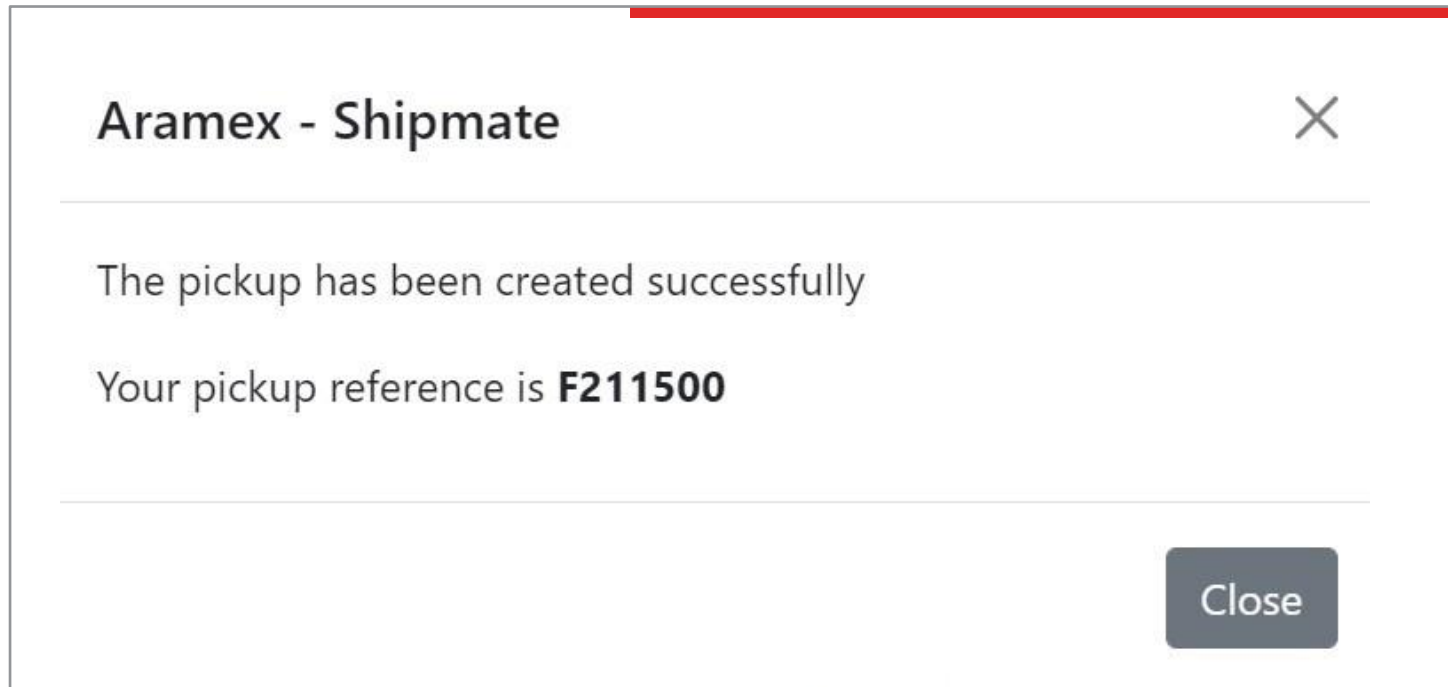
HOW DOES IT WORK?

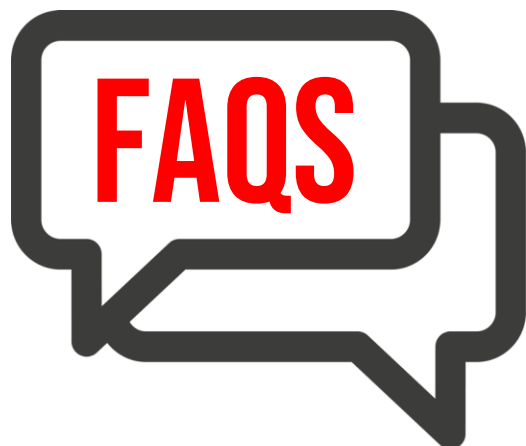
3. CREATE PICKUP



Step 2:

After submitting the pickup request, a pickup reference number will be generated for the shipment.





Question:

What is the technology stack Shipmate is built on?

Answer:

Shipmate is built on Electron, build cross-platform desktop apps with JavaScript, HTML, and CSS. For more information on Electron, visit <https://www.electronjs.org/>

Question:

Will my shipment details be stored within the application after my shipment is submitted?

Answer:

No shipment or collection information is saved within the application after the shipment is submitted in the Aramex system.

Question:

Is my data secured? Is it safe to send my shipment details over the application?

Answer:

Yes. Aramex secures data interchange either over email or to our APIs over https.

**THANK
YOU.**

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SHIPMATE